*Patricia Simino Boyce, PhD, R.N.*

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November 8, 2018

DSFederal, Inc.

1803 Research Blvd #601B

Rockville, MD

**Re: HRSA HAB GTAP Consulting Opportunities**

To whom it may concern:

I am writing in response to a recent DSFederal posting for consultants to engage in short-term engagements for the Health Resources and Services Administration (HRSA) HIV/AIDS Bureau (HAB) Global Technical Assistance Procurement (GTAP). I’m interested in returning to consulting for greater personal and professional flexibility and welcome the opportunity to discuss how my background and expertise would contribute to the consultancy needs of DSFederal.

I have strong background in the field of HIV/AIDS at the community, health system and public health levels, going back to my initial clinical experience in the intensive care units at Bellevue Hospital in New York City (NYC) at the height of the AIDS crisis. That experience inspired my community work with “border babies” who were infants born to HIV+ mothers living in nurseries in NYC public hospitals. That influenced my decision to write my first graduate dissertation on stigmatization of the HIV/AIDS population, which further informed my interest and passion for this work. After developing expertise in quality improvement, I worked at the New York State AIDS Institute, where I led the statewide HIV Quality of Care program, and subsequently helped design and launch the national HIVQUAL initiative, sponsored by HRSA. Subsequently, I was a consultant for HRSA HAB and worked on various quality improvement, technical assistance, training, program management and quality improvement initiatives.

I have extensive consulting expertise, providing technical assistance, strategic planning, meeting facilitation, report writing, grant management, program design and implementation, and oversight of programs and national initiatives aimed at improving efficiency, quality, patient safety and access to healthcare, based on evidence-based strategies and systems science. I’ve been fortunate to be involved in a number of innovative programs, working directly with local state and federal government, health systems, providers, information technologists, system engineers, and various funders and sponsor organizations to implement successful quality and safety and initiatives with successful results.

As an IHI-trained Improvement Advisor and Prosci-certified Change Management Practitioner, I am trained and experienced in adapting evidence-based strategies and human-centered design methods to advance the adoption of innovative strategies to facilitate improvement. In addition, I’ve designed and used multiple performance assessment instruments and measurement systems, as well as analytical tools, to effectively assess capabilities, engagement, knowledge transfer and the impact of various strategies to inform program implementation and communicate results.

I’m happy to provide additional detail on my background and experience, as it applies to opportunities within your organization. In the meantime, my resume is attached for your reference. Thank you, in advance, for your consideration.

Sincerely yours,

Patricia Simino Boyce

**Patricia Simino Boyce, Ph.D., RN**

**311 Warren Street**

**Brooklyn, NY 11201**

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## Professional Experience

2017 – Present IPRO, INC., LAKE SUCCESS, NY

**Assistant Vice President, Knowledge Management & Innovation**

Provide leadership, direction, and guidance on strategic initiatives and business development activities to drive quality, process improvement, operational efficiency and staff capabilities to attain value-driven measurable results. Serve as a member of the leadership team in the role of *knowledge and innovation officer*, working closely with the CEO and management to cultivate a knowledge-sharing and innovation ecosystem by leading internal and external teams to develop and rapidly convert ideas and solutions into working prototypes to address program, client and partner needs. Lead major initiatives, key strategic planning and corporate activities, new products/services design, Lean adoption and maturity, internal knowledge management and collaborative learning platforms. Engage business partners, represent IPRO at professional forums, and prepare proposals, white papers, marketing tools and presentations on new/expanded business lines for clients and key stakeholders. Provide expertise in quality improvement and transformation, including value-based payment models and delivery system design.

2014 – 2017 UNITED STATES DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS)

CENTERS FOR MEDICARE AND MEDICAID SERVICES (CMS)

CENTER FOR MEDICARE AND MEDICAID INNOVATION (CMMI)

WOODLAWN, MD

**Senior Advisor, Learning and Diffusion Group, 2016 – 2017**

Senior technical expert and member of leadership team for the Learning and Diffusion Group (LDG) at CMMI. Responsibilities included: providing programmatic advisory and technical leadership to LDG leadership, staff and CMMI model leads for the design, implementation and evaluation of care delivery and payment models; providing expertise on engaging model participants on virtual collaboration platforms; facilitating cross-Model learning to optimize access to and adoption of innovative strategies and solutions; and providing technical guidance on the expansion of successful models and methods to diffuse CMMI learning within HHS and to external partners.

**Senior Advisor, State Innovations Group, 2014 – 2015**

Senior Advisor and member for the leadership team for the State Innovations Group (SIG) at CMMI. Responsibilities included: leading the strategic direction for the State Innovation Model (SIM) and the All Payer Model (APM) Divisions of SIG, focused on accelerating state healthcare transformation and the adoption of alternative payment models for 38 state grantees, representing $1 billion in cooperative agreements. Oversight for program standards, policies, strategies, goals and evaluation plans for SIM grantees. Design and oversight of a national learning network (SIM Learning System) for 38 states, including curriculum design, faculty selection, distance learning technologies, knowledge management system, and the Technical Assistance Service Center (TASC), a virtual collaboration platform for state-specific technical assistance and peer-based learning. Served as leadership liaison to federal agencies and external stakeholders.

**Patricia Simino Boyce, Ph.D., R.N.**

2013 – 2014 MASSACHUSETTS HEALTH POLICY COMMISSION, BOSTON, MA

**Director, Care Delivery & Payment Model Transformation**

Senior leadership in an independent state agency established in 2013 to improve the quality of healthcare and contain costs through innovation and transparency. Direct responsibility for the program team focused on innovative care delivery models, including engaging health systems, providers and insurers in the design of statewide certification programs for Patient Centered Medical Homes and Accountable Care Organizations, in addition to payment model design recommendations for high-value elements of accountable care.

2007 – 2014 LIFE SAFETY INSTITUTE, INC., BROOKLYN, NY

**Principal, Health Care Consulting Practice**

Design and lead innovative care delivery models and practice transformation initiatives; design and deliver blended learning and dissemination models for healthcare professionals using a variety of distance learning technologies and pedagogical approaches; facilitate hospital and advanced primary care certification, recognition and survey programs (e.g., PCMH); design emergency preparedness criteria and deliver technical assistance; provide project management and quality improvement expertise, particularly for large-scale initiatives; engage broad constituencies of key stakeholders for project design and implementation; design performance measurement, reporting systems and program evaluation methods; deliver technical and analytic support; provide oversight and coordination of program staff and content experts; manage grants and program budgets; prepare reports and communication materials; and advise senior leaders and project sponsors on program design and implementation of health system initiatives.

2006 – 2007 VISITING NURSE SERVICE OF NEW YORK, NEW YORK, NY

CENTER FOR HOMECARE POLICY AND RESEARCH

**Director, National Partnership to Advance Quality Home Care (PAQH)**

Led program staff and contractors on the design, implementation and evaluation of a virtual National Demonstration Collaborative, successfully reducing avoidable hospitalizations by collaborating with 16 Quality Improvement Organizations, and working with 175 home care agencies across 20 states. Implemented a virtual Learning Collaborative using web-based data reporting and distance learning technologies to support training, best practice dissemination, and performance measurement across two overlapping waves of project implementation. Prepared papers for publication and presented results to sponsors (AHRQ, RWJF) and at conferences.

2000 – 2006 PRIMARY CARE DEVELOPMENT CORPORATION (PCDC), NEW YORK, NY

**Director, Emerging Initiatives & Information Management**

Senior leadership role, originating the Performance Improvement Practice, which evolved into the design, implementation and evaluation of innovation initiatives for primary care settings. Designed and implemented targeted consulting engagements, training programs and multi-institutional Learning Collaboratives, focused on improving access, cost and quality of care; developed and implemented emergency preparedness standards for primary care; and addressed improvement priorities and population management with effective use of information technology. Responsibilities included staff management and contractor oversight, business development, strategic planning, funding and resource development, curriculum design, and evaluation of primary care initiatives.

**Patricia Simino Boyce, Ph.D., R.N.**

1995 – 1999 NEW YORK STATE DEPARTMENT OF HEALTH (NYSDOH), AIDS INSTITUTE, NEW YORK, NY

**Director, HIV Quality of Care Program, 1995 – 1999**

Managed of all aspects of the NYSDOH AIDS Institute’s HIV Quality of Care Program. Specific duties included: ensuring the development of effective adult and pediatric quality of care programs in 30 AIDS Designated Care Center hospitals and more than 100 primary care sites including drug treatment programs and multiple long term care programs; developing quality of care programs in accordance with data generated from quality of care reviews; assisting in data interpretation and monitoring of outcomes using statistical standards to advise management; developed educational conferences on quality of care; oversight of HIV quality of care program staff and contractors; providing on-site quality improvement consultations to health care facilities; and preparation of materials for publication.

#### Project Specialist, HIVQUAL National Demonstration Project, 1997 – 1999

#### Leadership of national staff and contractors for the design and implementation of multiple aspects of a National Demonstration Project aimed at improving the quality of care provided by HIV/AIDS providers across the country. Responsibilities included: design and development of web-based platform; providing on-site consultation to facilitate CQI projects; conducting workshops focusing on the implementation of CQI; conducting on-site and distance consultation to providers on quality program development and HIVQUAL quality software implementation; and coordination of project reports and all project communications to HRSA administration, project staff, and national audiences.

1994 – 1995ERNST & YOUNG LLP, NEW YORK, NY

**Manager, Healthcare Consulting, Performance Improvement Practice**

Managed program staff for performance improvement consulting engagements at multiple health care organizations in the Northeast. This included projects addressing length of stay, resource management and operational efficiency. Served as performance improvement expert for team development and facilitation, implementation of clinical improvement activities, and measurement and evaluation systems.

1986 - 19941986 – 1994NEW YORK-PRESBYTERIAN / LOWER MANHATTAN HOSPITAL NEW YORK, NY

**Program Coordinator, HeartSavers Program, 1992 – 1994**

Led all aspects of a new multi-disciplinary hospital program aimed at developing a Center of Excellence for cardiac care. This included financial, marketing and operational functions, in addition to the design of a dedicated cardiac-wing of the Emergency Department and development of intra-departmental policies and procedures to ensure the highest quality cardiac care delivered by the hospital. Worked with medical leadership to implement patient care education and provider training programs. Developed and implemented community outreach and training activities. Served as hospital liaison to NYC financial district, Chinatown, local community and corporate organizations. Worked with hospital leadership and the Development Office on all external communications, and represented the hospital to key stakeholders for funding, program development and professional presentations.

**Patricia Simino Boyce, Ph.D., R.N.**

# Associate Director of Nursing, Education & Research, 1991 – 1992

Leadership responsibility for hospital-wide educational program design and delivery for professional and ancillary staff including: orientation, continuing education and staff development. Responsible for hospital-wide adherence with The Joint Commission standards. This included the development of class materials (Learning Modules), coordination of educational programs, database design and maintenance of hospital employee educational records.

# Assistant Director of Nursing, Critical Care, 1990 – 1991

Management and oversight of staff and operations for six critical care areas: MICU, CCU, PCU, SICU, PACU, and Hemodialysis.

**Nurse Educator, Critical Care, 1988 – 1990**

Led and designed staff education and orientation programs in six critical care units. Functioned in a managerial role, overseeing quality of care and clinical staff, reinforcing critical care practice standards, and delivering staff orientation and education programs.

**Assistant Nursing Care Coordinator, Post Anesthesia Care Unit, 1986 – 1987**

Responsible for staff leadership and daily management of Post Anesthesia Care Unit.

1983 – 1986NEW YORK CITY HEALTH AND HOSPITALS CORPORATION

BELLEVUE HOSPITAL CENTER, NEW YORK, NY

**Staff Nurse - Critical Care Unit and Post-Anesthesia Care/Trauma Units**

Responsible for direct patient care and intermittent in-charge duties for critically ill patients in the Critical Care Units and Post-Anesthesia Care and Trauma Units.

# Academic Experience

2016 – Present PACE UNIVERSITY, NEW YORK, NY

COLLEGE OF HEALTH PROFESSIONS, LEINHARD SCHOOL OF NURSING

**Adjunct Assistant Professor**

Faculty for Nursing Graduate Program, teaching courses in advanced primary care, healthcare leadership and nursing education.

2001 – 2006 NEW YORK UNIVERSITY, NEW YORK, NY

COLLEGE OF NURSING

**Adjunct Faculty, Continuing Education Program, 2005 – 2006**

Faculty for continuing education programs targeted to health care delivery systems. Responsible for curriculum design and training on health care management, quality improvement, and performance measurement.

**Lecturer, Nursing Education Graduate Program, 2003 – 2004**

Responsibilities included: curriculum development, core program courses, and assistance with capstone projects for graduate students in the Nursing Education program.

**Patricia Simino Boyce, Ph.D., R.N.**

**Program Coordinator, Nursing Administration & Health Management Joint Degree Graduate Programs, 2001 – 2004**

Responsibilities included: academic advisement, curriculum development, core program courses, and practicum assignments and capstone projects for graduate students in the Nursing Administration and Health Management Joint Degree Programs.

# Education

**Ph.D. – Medical Sociology**

The Graduate Center, The City University of New York

New York, NY

**M.Phil. – Sociology**

The Graduate Center, The City University of New York

New York, NY

**M.A. – Nursing Education**

Steinhart School of Education, Division of Nursing, New York University

New York, NY

**M.A. – Community Health**

Brooklyn College, The City University of New York

Brooklyn, NY

**B.S. – Nursing**

Hunter College – Bellevue School of Nursing, The City University of New York

New York, NY

## Publications

Boyce, P., Pace, K.B., Lauder, B. and Solomon, D.A. (2007). “The ReACH Collaborative: Improving Quality Home Care.” Caring: National Association for Home Care Magazine, 26(8): 44-51.

Boyce, P.S. and Feldman, P.H. (2007). “ReACH National Demonstration Collaborative: Early Results of Implementation.” Home Health Care Services Quarterly, 26(4): 105-120.

Beich, J., Scanlon, D.P., and Boyce, P.S. (2010). “A Community-Level Effort to Motivate Physician Participation in the National Committee for Quality Assurance Diabetes Physician Recognition Program.” Population Health Management, 13(3): 131-138.

Fitzpatrick, E., Dennison, B., Bonam Welge, S., Hisgen, S., Boyce, P.S., and Waniewski, P. (2013). “Development of the Breastfeeding Quality Improvement in Hospitals (BQIH) Learning Collaborative in New York State.” Breastfeeding Medicine, Jun (8): 268-72.

**Licensure and Certification**

New York State Registered Nurse: License #361574

Prosci Certified Change Management Practitioner

Improvement Advisory (Institute for Healthcare Improvement)